

Improve Productivity with Readily Accessible Amenities

Innovative solutions to transform culture and engagement.

At a glance

Canteen delivers food, service, and experience, backed by industry-leading technology to its clients nationwide. Our forward-thinking and flexible solutions provide accessible convenience to great snack, beverage, and meal options when a quick break is needed the most, which was a must have for this client in the manufacturing industry.

Based on the success of an existing contract for vending services, Canteen was asked to expand its services for a global electric vehicle manufacturer to include technologically advanced micro market solutions, as well as complimentary breakroom coffee and pantry snacks. With flexible buildout and equipment options, Canteen became a one-stop-shop and its services integrated seamlessly into the client's day-to-day operations.



Our partnership has come a long way. The Canteen team is very invested, and demonstrates care in doing a great job.


-- Client Culinary Experience Lead



canteen

WE BRING BREAKTIME TO EVERYONE

 www.canteen.com

 2400 Yorkmont Rd
Charlotte, NC 28217

CHALLENGE



This client's standard is to provide access to food options within a five-minute distance and access to beverage options within a two-minute distance, from any location within its facility. Additionally, food and beverage solutions must be flexible, available around the clock, and stocked continuously to service the more than 30,000 employees onsite. The client's previous provider was not able to provide this level of service, and ongoing service issues impacted employee engagement levels.

SOLUTION



Canteen expanded its services to include unattended micro markets in the production areas and operator-attended coffee and pantry services in breakrooms throughout the entire campus. In addition to increased fresh grab and go meal options, bulk snack items, specialty coffee, and core packaged snack and beverage favorites, the client experienced an improved level of service, supported by data-driven forecasting and budget support for the expanded services. In the production area micro markets, innovative controlled access coolers were installed to help mitigate shrinkage and allow the client to be more fiscally responsible. These savings have been reinvested in the complimentary breakroom amenities program, creating more engagement and positively impacting company culture.

RESULTS



24/7 FLEXIBLE SERVICE

Canteen offered a 24/7 service model that provided coverage for all service lines and all shifts, as well as flexible and mobile buildout options.



10% DECREASE IN SHRINKAGE

Controlled access micro market solutions helped solve loss prevention issues and contributed to the client's financial efficiency.



INCREASED PRODUCTIVITY

Canteen's improved service levels better supported the food & beverage program, leading to enhanced employee engagement and work productivity.